

Middlesbrough Independent Living Services - Services at a Glance

Call: 0800 5875 184 - Email: stayingputagency@middlesbrough.gov.uk

Visit online at: Middlesbrough.gov.uk/spa

Service Name	Overview	Practical Support	Eligibility/ Delivery
Major Adaptations Service	To deliver the DFG grant programme on behalf of Middlesbrough Council, the service works with individuals and Occupational Therapy services to assess adaption needs and can include major adaptations to the property.	Support can include: <ul style="list-style-type: none"> • installing a level access shower • stair-lifts • hoists • ramps or through-floor lifts 	In-house Service Means Tested, Occupational Therapist assessment required
Middlesbrough Handyperson Service	Supporting residents to stay healthy, safe and secure in and around the home. Provides practical and reliable help with small jobs and minor repairs. Supports with the installation of minor adaptations to lessen the likelihood of injury and to improve security.	Support can include: <ul style="list-style-type: none"> • removing trip hazards • joinery repairs • key safe installation • equipment installation to help prevent falls includes grab rails, stair rails and single step adaptations • private works offer 	In-house Service Middlesbrough owner occupiers who are disabled, vulnerable or over 60 years of age
Private Works	<p>A project management service to assist with building and home improvement works. The service can take away the stress and worry of organising work in the home and will ensure that any works carried out are to a high standard.</p> <p>The Agency will only use contractors from their select list who have met accredited standards.</p> <p>A small administration fee is payable to the Staying Put Agency after the work is completed.</p>	The Agency will: <ul style="list-style-type: none"> • visit you in your home to discuss the work that may be required with no obligation to proceed. • design and plan the works agreed. • obtain estimates from contractors for the work you have chosen to proceed with. • provide help and support with any practical matters while the work is in progress. • liaise with contractors on your behalf. • ensure that work has been completed to your satisfaction before any payments are made. 	In-house Service Paid for service for residents of Middlesbrough
Caseworker Team	Provides comprehensive information and advice on home adaptations and equipment to help people to sustain and remain living independently in their own homes.	Support can include: <ul style="list-style-type: none"> • identifying grants and loans that will help with a variety of home related works • home assistant loans • advice and guidance around energy saving measures 	In-house Service Middlesbrough residents who are older, disabled or vulnerable.

Connect Telecare	A 24 hour monitoring response service that offers remote support to older, disabled and vulnerable people who live in their own homes. An emergency response team is also on hand to physically help those in need.	Support can include: <ul style="list-style-type: none"> • alarm units designed to raise an alarm call from anywhere in the home linked to 24 hour monitoring service • 6 weeks free trial for those discharged from hospital 	In-house Service Paid for service for residents of Middlesbrough
Assistive Technology	A broad range of technological solutions are available to help support people to remain living independently and safely within their own home; and in accessing their local community.	Support can include: <ul style="list-style-type: none"> • equipment installation to detect; falls, inactivity, smoke, flooding or extreme temperatures in the home. • GPS trackers for safe support outside of the home • Smart Home Devices and Security - gives the ability to control a range of devices around the home • Memory aids 	In-house Service Middlesbrough residents who are older, disabled or vulnerable.

Seasonal Support	A Winter Warmth programme that supports affordable warmth and helps tackle fuel poverty. Summer awareness raising around the dangers of dehydration and steps to take to beat the summer heat.	Support can include: <i>*Grant limits may apply</i> <ul style="list-style-type: none"> • winter warmth essentials – like fleeces, blankets, hats, gloves and shoe grippers * • boiler servicing and repairs * • emergency loan heaters • practical advice and support around energy saving 	In-house Service Middlesbrough residents over 50 years of age
Hospital to Home	Hospital based support with a focus on the reduction of hospital re-admissions and to support with timely discharge. Support can be offered around adaptations, housing repairs and assistive technology solutions to ensure patients are returning home to a safe and warm property.	Support can include: <ul style="list-style-type: none"> • 6 weeks free telecare trial for those discharged from hospital • key safe installation • de-cluttering / moving small items of furniture • gas/electric metre top-ups • checking and setting up heating • food packages and shopping for essentials 	In-house Service Middlesbrough residents who are older, disabled or vulnerable and due to be discharged from hospital
Staying Included	Staying Included is a person-centred service that helps you gain more control, have more choice and find solutions that really help you to live your life. The service helps form a partnership between you, community organisations, adult social care services and health services.	Support can include: <ul style="list-style-type: none"> • becoming connected to the community • living healthier • becoming more active • forming new friendships • regaining independence at home 	In-house Service Middlesbrough residents who are older, disabled or vulnerable and aged 18+
Rekindle Digital Inclusion	Delivered in partnership with Age UK, Rekindle provides support with using digital devices and connectivity; covering basic skills, accessing leisure services, improving social connections with family and friends and in accessing social care and health services.	Support can include: <ul style="list-style-type: none"> • basic digital upskilling and improving confidence to get online • help acquiring the right device and connectivity solution to get online • money saving • access to public services • help with social connections through technology • online leisure activities and information • access to health information and services including GP video consultations and ordering prescriptions online 	Commissioned to Age UK Teesside Digitally disconnected adults 18+ living in Middlesbrough

Kids Home Zone	Offers physical preventative measures within the home and garden that promotes safe play and reduces accidents for young children. Provides advice and guidance to parents and carers around the importance of using the safety measures to improve home safety practice.	Support can include: <i>*Grant limits may apply</i> <ul style="list-style-type: none"> • safety gates, window locks and cupboard locks* • non-slip bath or shower mats* • installation of bolts • making safe old outbuildings and sheds • minimising trip hazards • general repairs • securing washing lines • fire guards* 	In-house Service The scheme is open to any household in Middlesbrough unable to afford such measures due to unemployment or a very low income with either: <ul style="list-style-type: none"> • a child aged 5 or under • a child with a disability
Hoarding Intervention Service	Provides practical, hands on support and expert advice to those affected by the varying levels of Hoarding Disorder. Support is delivered to both the individuals and their families helping them to recognise the problem, declutter the home and to reconnect with family, friends and the wider local community.	Help can include: <ul style="list-style-type: none"> • therapeutic support • home organisation skills • decluttering the home • peer support • wider holistic support 	Commissioned to Mental Health Matters Middlesbrough owner occupiers who have a hoarding disorder over 18 years of age
Greggs Fund (White Good and Furniture)	Grant support for individuals and families in extreme financial need.	Purchases could include:- <ul style="list-style-type: none"> • essential furniture • beds/bedding • Household safety equipment and white goods 	In-house Service Individuals and families in extreme financial need. Must have an ACTIVE case worker to be eligible and each family is only allowed 1 application a year to allow fair access to all.

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