

DHR-2 Panel Recommendations May 2020

No	Recommendation	Scope	Action to take	Lead Agency	Key milestones achieved in enacting recommendation	Target Date Completion	Outcome
1	The Middlesbrough Community Safety Partnership should review the effectiveness and if necessary strengthen the information provided to family, friends, work colleagues and diverse communities about recognising the signs of domestic abuse and where they can go, if necessary anonymously, with such information. In particular there should be a focus on smaller businesses that do not have the infrastructure in place to support victims of abuse.	Local Local	Chair of Community Safety Partnership to meet Cleveland Police and Crime Commissioner and Chair of Adult Safeguarding Board to raise awareness of Jessica Patel DHR. Community Safety Partnership alongside Domestic Abuse Strategic Partnership and Communications team will review information currently provided to friends, family, work colleagues and small business	Middlesbrough CSP Middlesbrough CSP Middlesbrough Communications Team DASP	Meeting completed -Communication meeting planned -Understand needs of target audience -Identify key messages -Review media and communication materials -Engage with survivors and service user	Meeting take place no later than 1 month from DHR publication Campaign to be launched within three months of DHR publication	Better awareness and understanding of learning and recommendations in the review Increased awareness of domestic abuse amongst friends family and work colleagues, local businesses and diverse communities

			via Middlesbrough council website and leaflets.		groups to ensure communications are effective		
		Local	Community Safety Partnership will support the Tees wide VAWG Communications Strategy, which ensures minority groups included in communication plans across Cleveland	Community Safety Partnership Tees wide VAWG Communication strategy steering group	-Strategy approved -Steering group meetings arranged on quarterly basis	Ongoing – developed Nov 2018	Key stakeholders aware of, and participate in, awareness raising activity. Key messages and communication channels agreed and used by all agencies,
		Local	Middlesbrough community safety partnership to work along the Middlesbrough domestic Abuse partnership to develop a campaign in relation to increasing understanding HBV	Task and Finish group FM and HBV group (HALO, MBC reps, BME Network)	-Task and finish group for July HBV / FM Awareness campaign established - Communication plan agreed - Conference <i>Transforming public sector response to tackling Illegal cultural harms</i> takes place - Radio Interview community radio Social media campaign with student ambassadors	8 - 12 July 2019 May 2019 July 11 2019	Stronger multi-agency response Increased Referrals for BME victims Improved understanding of services available Better understanding of HBV, the risks and where to get help
		Local		Middlesbrough CSP		Within 1 month	Greater knowledge of specifics of the

		Local	<p>Community Safety Partnership will use media to best effect including social media ensuring it is both age appropriate and culturally appropriate to</p> <p>Promote learning and recommendations from DHR through delivery at team meetings, partnership boards</p>	<p>Middlesbrough Communications Team DASP</p> <p>Middlesbrough Community Safety Partnership DA lead</p>	<p>-7 minute briefing developed and shared with key partners and on website. -Presentation developed for agencies with key learning points</p>	<p>of DHR publication</p> <p>Within 3 months of publication of DHR</p>	<p>DHR concerning Jessica and the key learning points</p> <p>Better understanding and awareness of DHR and key learning points</p>
2	<p>The Middlesbrough Community Safety Partnership should seek assurances from health agencies and commissioners within the partnership that professionals are trained in recognising abuse, being alert to indicators and understanding the links between mental health and domestic abuse. Professionals should have clear understandings of pathways and when</p>	Local	<p>Chair of Community Safety Partnership in partnership with health representatives involves in review re CCG will develop a briefing paper re pathways and routine enquiry CCG and Health Representatives will consider if training offered provides</p>	<p>Chair of Community Safety Partnership</p> <p>Clinical Commissioning Group</p> <p>Health Reps</p> <p>Clinical Commissioning Group</p> <p>Health Reps</p>	<p>Briefing paper produced and circulated to front line professionals</p> <p>Training materials reviewed and developed to include learning points</p>	<p>Briefing paper in place</p> <p>Training plan in place</p>	<p>Improved understanding with front line staff and practitioners</p> <p>Better awareness of pathways and effective response when using routine enquiry</p>

	appropriate use routine enquiry to ask and understand if a patient is a victim of domestic abuse.		information re pathways and routine enquiry and learning from DHR 2 is incorporated into training or briefings.				
3.	Middlesbrough Community Safety Partnership should seek assurance from agencies that their policies and training in relation to domestic abuse recognise the barriers that victims of domestic abuse may face and that measures are in place to help victims overcome their fears about making a disclosure of domestic abuse. Where gaps are identified agencies should provide assurance that plans are in place to deal with them.	Local	Chair of Community safety Partnership to request a review or audit of effectiveness of the training offered by MBC and LSCB and Adult safeguarding board in relation to Domestic Abuse	Chair of Community Safety Partnership	Range of Training, including online and classroom based training courses is available and accessible	Audit completed and shared with CSP members	Improved understanding with front line staff and practitioners
		Local	Chair of Community Safety Partnership to write to agencies to request they review DA policies in light of DHR recommendations	Community Safety Partnership	Agencies have DA policies in place - with clear process for overcoming barriers and facilitating disclosure	Within one month of DHR publication	Victims are aware of, and able to access services in an easy and timely way
		Local		OPCC	Network of trained and supported DA	Within one month of DHR publication	Increased understanding across broader

			Chair of Community Safety Partnership to agree with Police and Crime Commissioner how Domestic abuse Champion training and scheme will be delivered and embedded in Middlesbrough and ensure learning from local DHR is shared with champions		Champions identified		sections of community
4	Middlesbrough Community Safety Partnership should seek assurance from agencies that they have policies and training in place to recognise and respond to 'so called' honour based violence. Where gaps are identified agencies should provide assurance that plans are in place to deal with them.	Local	Chair of Community safety Partnership to write to partner agencies represented on the board to seek assurances that training is available and that are appropriately accessing resources Review exiting domestic abuse	Middlesbrough Community Safety Partnership Children Trust Health and Well Being Board Middlesbrough Community Safety Partnership	Letter produced and agreed by Middlesbrough community safety partnership Response received from partner agencies and board Implement / carry out audit and	Letter to be sent within three months of DHR publication – and audits to be carried out 6- 12 month time periods Audit to be carried out within 3	Improved access to training and resources Increased front line practitioner awareness and understanding of HBV Training available and accessible for

			training from external providers, re courses specifically in relation to honour based and those incorporating it and ensure include details of this DHR case		identify area for improvement	months of DHR publication	a range of specialisms.
5.	The Human Fertility and Embryo Authority [HFEA] ensure that health professionals working in this sector have policies, systems and training in place that ensure staff proactively look for risk indicators of domestic abuse and ask direct questions when appropriate opportunities are available.	National	Contact Home Office for update	Home Office	Response received from Home Office	Email to be sent within three months of DHR Publication and followed up every 3 months for progress updates	HFEA health professionals aware of process and more effective response
6.	NHS England considers issuing guidance to GP practices to ensure patient care is not impacted upon by other relationships that may exist, for example, were there is also a business	National	Contact Home Office for Update re NHS England response	Home Office	Guidance Issued	Email sent within three months of DHR publication to enquire if guidance issued	Good practice in relation to patient care

	or commercial relationship.						
7.	Home Office work with the Employers Initiative to create best practice policy for small family owned and run businesses [such as pharmacies] that provides guidance on how staff and employers deal with disclosures, suspicions or indicators of domestic abuse.	National	Contact Home Office for update and share policy via Health Reps / employee engagement groups	Home Office	Policy shared and promoted across small businesses	Email sent within three months of DHR publication to enquire if policy developed. Policy shared within six months	Improved confidence in the process and pathways for responding to domestic abuse in small businesses